Dear Innovation Advocates,

As a patron and partner, we are thrilled to share with you all of the incredible innovation work happening at Sutter Health, across the system, from the Valley to the Bay. With projects enriched in 10-day sprint cycles, our aim is to rapidly advance implementation and benefit patients in real-time.

Thank You!

North Bay Fire Response

On October 8, 2017, the devastating North Bay fires erupted and over 29,000 lives were lost due to the fires. The Sutter Health Design & Innovation team responded by partnering with Lyft to offer free rides to our colleagues impacted by the fires. We referred anyone directly from the fire zone to our hospital. In two weeks, the need was 4 times what it was anticipated, with a total of 730 rides being set up within 48 hours. This Lyft arrangement would have been virtually meaningless if presented without the emotional support resources for staff.

As a small, but mighty Design & Innovation Team of 20 people (and growing), we've also been exploring ways to increase support of innovation initiatives already taking place. As a patron and partner, we are thrilled to share with you all of the incredible innovation work happening at Sutter Health, across the system, from the Valley to the Bay. With projects enriched in 10-day sprint cycles, our aim is to rapidly advance implementation and benefit patients in real-time.

Design Garage

As an end-to-end health system, we face challenges such as increasing access to care, improving care experience, creating a sustainable operational model and designing for communities. Design Garage, as an example to experience these first hands, facilitated 10 teams of 62 people from 8 sites across the system, from the North Bay to the Valley. We engaged internal teams develop ideas through the lens of human-centered design. Participants actively engage with learning tools, handouts, and guided content that includes learning tools, handouts, and guided content. As a patron and partner, we are thrilled to share with you all of the incredible innovation work happening at Sutter Health, across the system, from the Valley to the Bay. With projects enriched in 10-day sprint cycles, our aim is to rapidly advance implementation and benefit patients in real-time.

29,348 Lives

When we started, we made a commitment to positively impact 1 million lives by 2020.

Today our total stands at 29,348 (and counting).

We know there’s a lot of work to do before we hit that goal. We also know that with allies like you, the future of a more human, integrated workshop to youth. Through their work these underserved patients and offering a sports medicine innovation work happening at Sutter, recreating the maternity journey for families and staff, increasing access to asthma care for...